



# **ZA-182**

## **Massage Chair User Manual**

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Please read SAFETY INSTRUCTIONS carefully before using the ZA-182

## Key Features

1. 3D Massage Rollers. The soft intelligent 3D massage rollers provide a relaxing and comfortable massage for your neck, shoulders and waist similar to a massage therapist.
2. Includes ShapeDetect to detect the shape and size of your body for a customized massage experience.
3. Converts into ZeroG position with 1-button touch, which moves your feet above your head, allowing your body weight to be more evenly distributed, providing the ultimate in relaxation.
4. The ZA Massage Chair slides forward in the frame with SpaceSaver before reclining, which requires only 3(three) inches of clearance behind the massage chair.
5. CalfMassage provides a soothing air pressure massage to your tired calves that helps to aid in muscle recovery and promotes circulation.
6. HipShape helps to loosens the muscles in your lower back by alternating an air compression massage for your waist, thighs,and glutes.
7. ReCirculate alternating from left to right air pressure massages from fingertips to elbow, helping to increase circulation to your arms and hands.
8. ComfortExtend extends legrest up to 9(nine) inches offering optimal comfort even for taller users.
9. Includes convenient full-color LCD remote control for ease of use.
10. YogaFlex relieves pressure in your spine and joints.
11. FootReflex delivers a stimulating massage to your nerve endings with a re-energizing kneading massage for the bottom of your feet.
12. Connect your phone or tablet to your massage chair with AudioWave Bluetooth technology to answer and end calls or play music.

### Note:

ZA Massage Chairs and their partners may make product modifications and enhancements. Specifications may change without notice. International products may be configured differently to meet local electrical requirements. Dimensions are approximate. Manufactured under one or more United States patent numbers Other patents may apply.

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**Thank you for choosing ZA Massage Chairs ZenWave ZA-182.  
Please read this manual carefully before using the massage chair.  
Please keep this manual in a safe place for future reference.**

- Please read this manual carefully to make sure the installation and operation of the ZA Massage Chair is correct.
- "Safety Instructions" are provided with Warning and Caution warnings.
- Both Warning and Caution are important for your safety please read before operation.

 <b>Warning</b>	<b>This sign indicates warning of causing injury or death.</b>
 <b>Caution</b>	<b>This sign indicates caution of causing possible injuries or damages.</b>

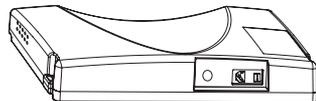
## **Warning**

**This product may not be suitable for users who experience increased discomfort, risk of accident, or bodily harm. Users with the following conditions should consult their doctor before use.**

- Osteoporosis, vertebral fractures, and acute painful diseases such as sprains or muscle strains.
- Pacemakers or other implanted medical devices - The vibrations and electromagnetic fields from massage chairs could interfere with medical devices.
- Cancer - Massage directly over tumors is not recommended. Check with a doctor first.
- Perceptual disorders due to high levels of peripheral circulatory disturbances such as diabetes.
- Protruded Intervertebral discs.
- Pregnant women and those who have recently given birth, as well as people with poor health.
- Do not use if the massage chair is wet or if the user is wet.
- Sensitivities or allergies to heat.
- Users that have been diagnosed with narcolepsy.
- Sensory loss - Those with reduced sensation may not realize if the massage pressure is uncomfortably high.
- Those under the influence of drugs, alcohol or medication that causes drowsiness - Impaired users have a greater risk of falls or improper use.
- Children under the age of 14 - Massage chairs are designed for adults and can overextend children's muscles and joints.

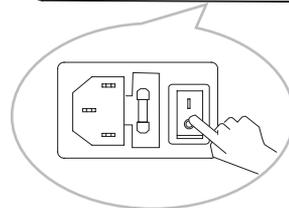
### **Grounding instructions**

The massage chair is equipped with a cord that has a grounding conductor. The plug must be plugged into an appropriate socket that is properly installed and matched with the plug. Always use a surge protector.



### **Replacing the fuse**

If the fuse is burned out, turn off the on/off switch and unplug the power from the wall outlet. Open the lid covering the fuse which is located in the switch box. Make sure the replacement fuse is the same size as the current burnt out fuse. Contact an electrician if you need assistance.

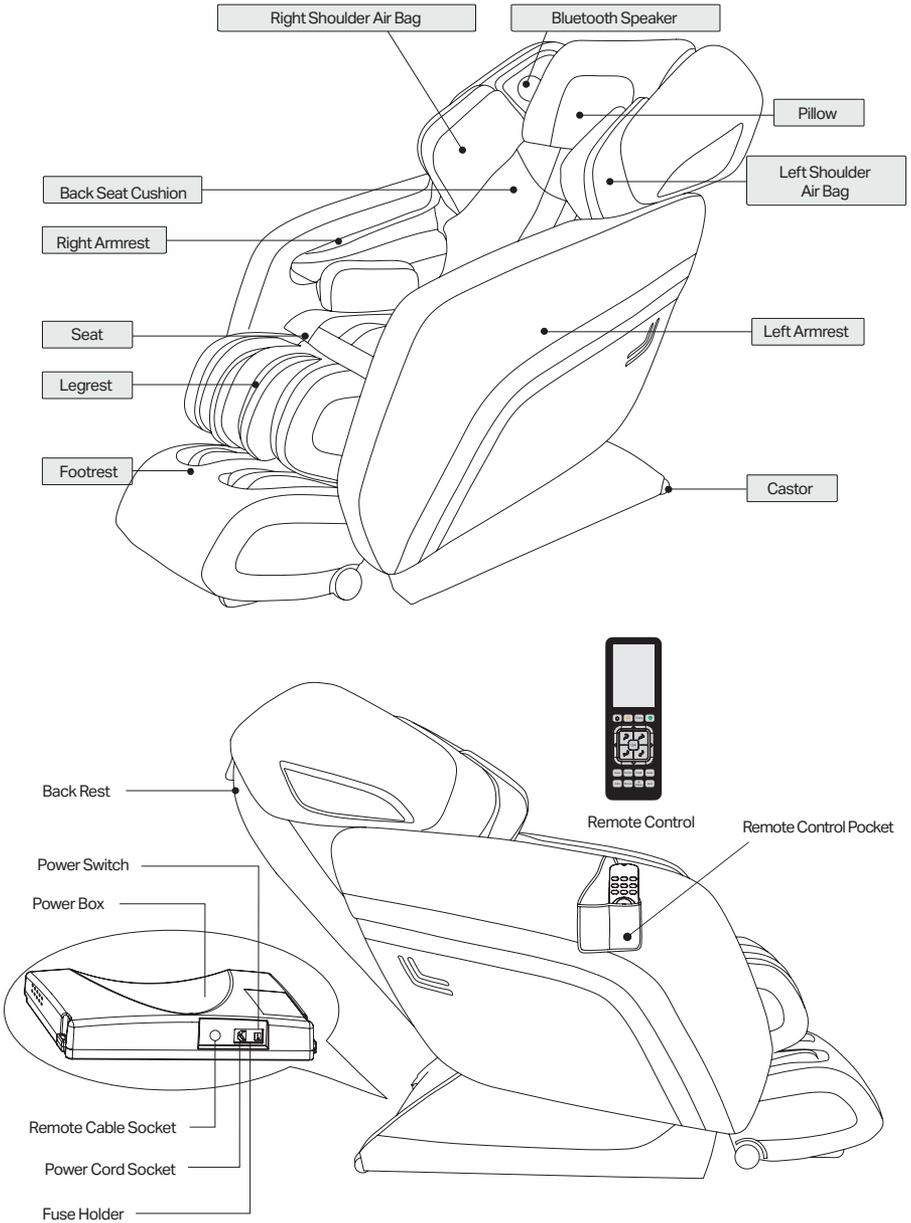




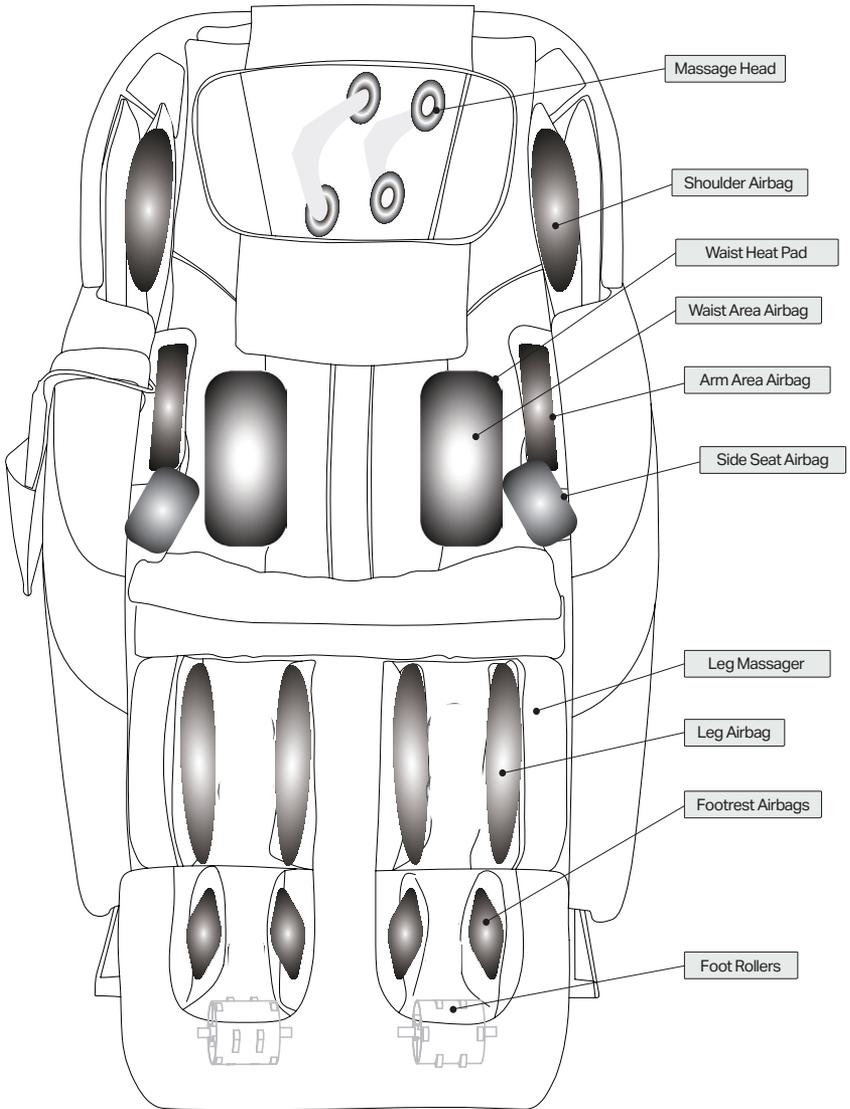
## Warning

<p>Accident or Injury</p>	<ul style="list-style-type: none"> <li>• Before operating the ZA Massage Chair, please make sure to check the area around the massage chair for any obstructions.</li> <li>• When using the backrest, calf up &amp; down, or calf extend, be sure to check that there is no interference or objects in the area (behind, under, or in front of the massage chair).</li> <li>• In the event of a physical abnormality or abnormality in use, stop using it immediately and ask a doctor.</li> <li>• When massaging around sensitive areas like the head and neck, pay close attention to the movement of the massage rollers and avoid excessive massaging or applying too much pressure.</li> <li>• When massaging around the neck area, use caution and avoid over-massaging.</li> <li>• Do not massage the abdomen or knees with this machine.</li> <li>• If you want to leave your seat during the massage, you must stop the massage chair before you leave the seat.</li> <li>• Do not use it with other instruments.</li> <li>• Do not allow children or pets to play on or around the massage chair (especially while in use.)</li> <li>• Do not sit or stand on backrest, armrests or legrest.</li> <li>• Users requiring assistance should be accompanied by a parent, guardian, or aide for safety.</li> <li>• Before moving the massage chair, the backrest and legrest must be angled back to their original position.</li> <li>• Do not fold cushions for storage.</li> <li>• Do not run the massage chair without the user properly seated and positioned in the massage chair.</li> <li>• Do not fall asleep in this massage chair.</li> <li>• Do not leave massage chair unattended when plugged in.</li> <li>• Do not use if massage chair is wet.</li> </ul>
<p>Fire and Electric Shock</p>	<ul style="list-style-type: none"> <li>• When assembling, make sure the massage chair is unplugged and the power is off.</li> <li>• Insert the electrical plug from the massage chair into a compatible power outlet. Make sure the plug is completely inserted into the socket to reduce short circuit or fire risk.</li> <li>• Always unplug the power cord when not in use. Be sure to turn off all massage chair functions by pressing the on/off switch first before unplugging.</li> <li>• Power cord, plug, socket can't be used in broken or loose contact condition.</li> <li>• Do not use other electric power except rated voltage in case of fire, electric shock or any breakdown.</li> <li>• Do not use power cord or operate the massage chair if the cord or plug has been damaged, frayed, knotted, twisted or crushed.</li> <li>• Keep the power cord away from heated surfaces.</li> </ul>
<p>Disassembly and Maintenance</p>	<ul style="list-style-type: none"> <li>• If the massage chair becomes dysfunctional, defective, or wet, please have it repaired by a professional repairman or send the massage chair to the assigned service agent. Self-modification, disassembly or maintenance is forbidden.</li> <li>• If power cord or plug is damaged, please do not replace it yourself, please contact us or appointed dealer for replacement.</li> <li>• To avoid electric shock or bodily harm, please do not open or disassemble any part of the massage chair; there are no user-serviceable parts.</li> <li>• Check leather or cloth material on the back and other areas is broken or not. If broken, even though it is small, please stop using the massage chair, unplug the power and have it repaired.</li> </ul>

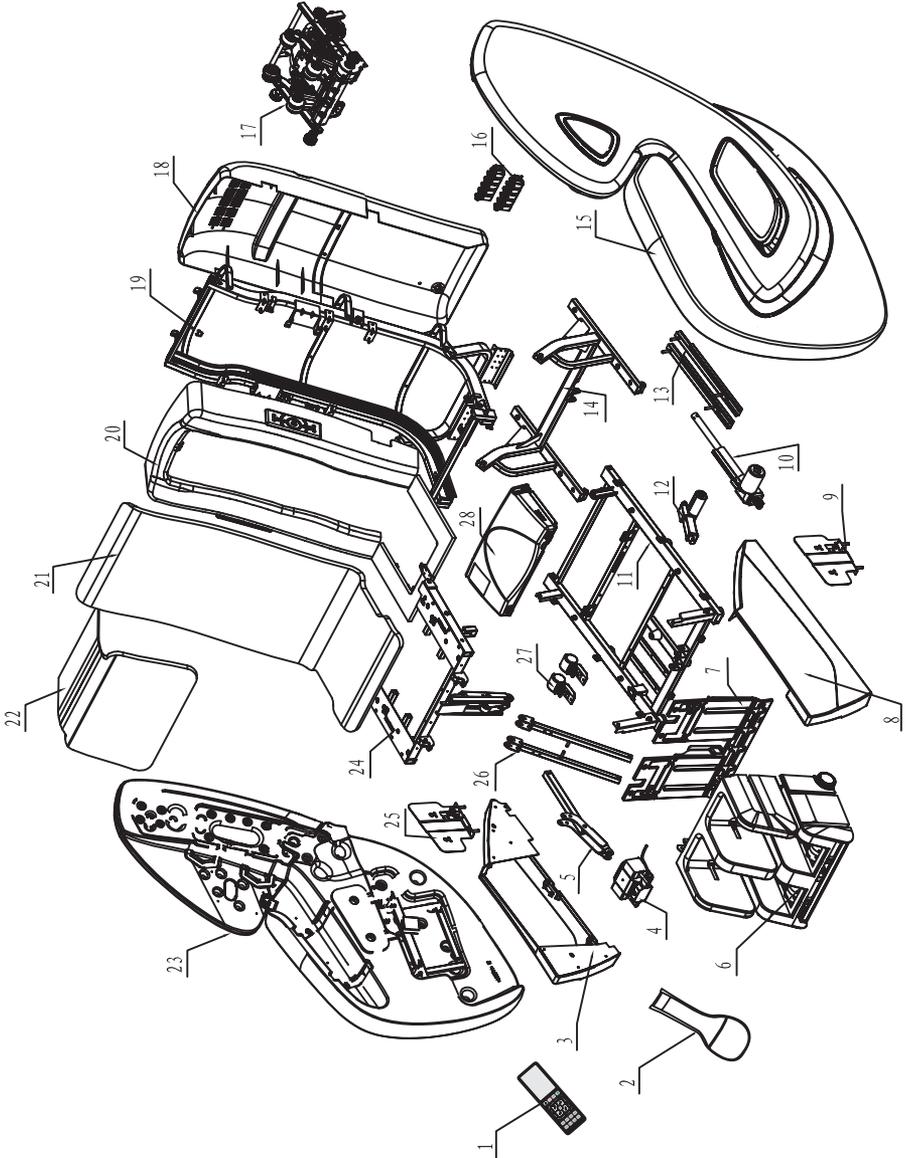
## External Structure



### Internal Structure



## Explosion Diagram



# Mechanical Components List

Reference

**6**

Part		Qty	Part		Qty
1	Remote Control	1	23	Right Armrest Assembly	1
2	Remote Control Pocket	1	24	Seat Surface Assembly	1
3	Right Side Fender	1	25	Right Seat Airbag Assembly	1
4	Air Pump Assembly	2	26	Seat Support Bar	2
5	Legrest Support	1	27	Castor	2
6	Legrest & Footrest	1	28	Power Case Assembly	1
7	Front Fender	1			
8	Left Side Fender	1			
9	Left Seat Airbag Assembly	1			
10	Backrest Electric Actuator	1			
11	Seat Frame Assembly	1			
12	Footrest Electric Actuator	1			
13	Sliding Rail	2			
14	Top Seat Frame Assembly	1			
15	Left Armrest Assembly	1			
16	Electric Magnetic Valve	2			
17	Massage Roller Cage	1			
18	Back Cover Assembly	1			
19	Back Frame Assembly	1			
20	Backrest/Seat Assembly	1			
21	Back And Seat Cushion	1			
22	Pillow	1			

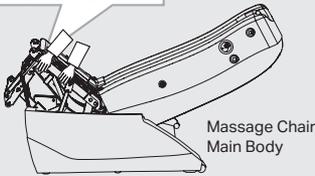
Scan the QR code to follow along with a video assembly of the ZA-182.



## Step 1. Remove the massage chair from the box.

1. Remove the accessories and main chair from the box (Using two people)
2. Confirm all of the accessories are accounted for.

Hold the metal seat frame and take the chair out of the box.



Massage Chair Main Body

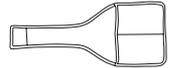
## The Accessories



Pillow



Back Seat Cushion



Controller Bag



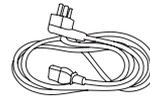
Right Side Airbags of the Seat (Zipper Side Upwards)



Left Side Airbags of the Seat (Zipper Side Upwards)

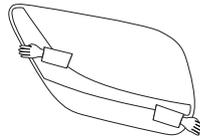


Remote Control

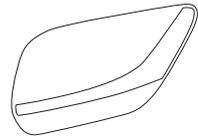


Power Cord

3. Take out the left and right armrest from the armrest box, put the armrest on the table or ground and carefully lay flat to prevent scratches.

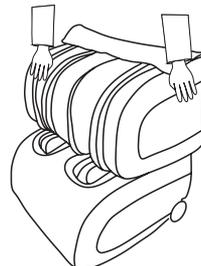


Right Armrest



Left Armrest

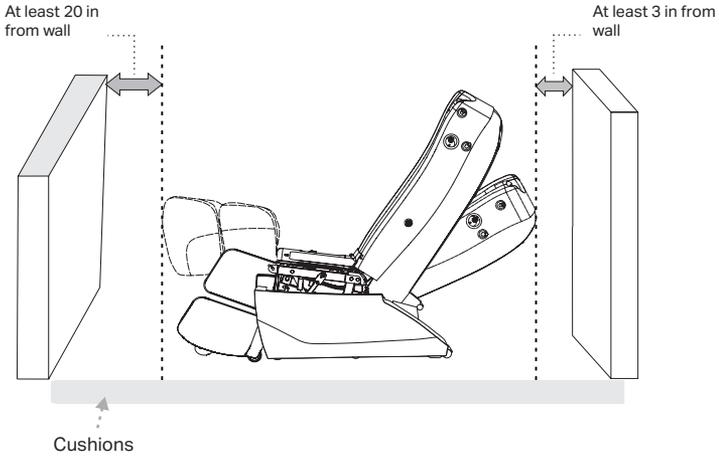
4. Take the legrest out of the Legrest box, grabbing the front and back on each side of the legrest and pull it from the box.



Legrest

## Step 2. Check for adequate space.

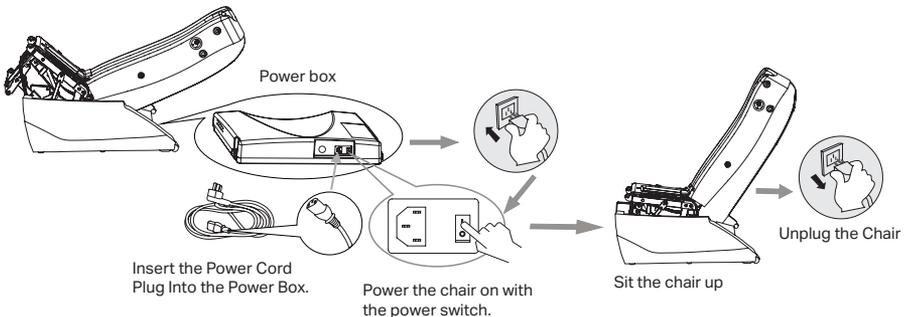
Ensure there is enough space behind the massage chair to allow for it to recline.



Consider using a rug or floor pad to avoid damage to floor.

## Step 3. Sit the Massage Chair Up.

1. Insert one end of the power cord into the socket on power box, insert the other end into the power outlet.
2. Switch the power ON and the backrest will go up and the seat will go down.
3. After the backrest returns to the normal position, turn off the power and unplug the massage chair from the wall.

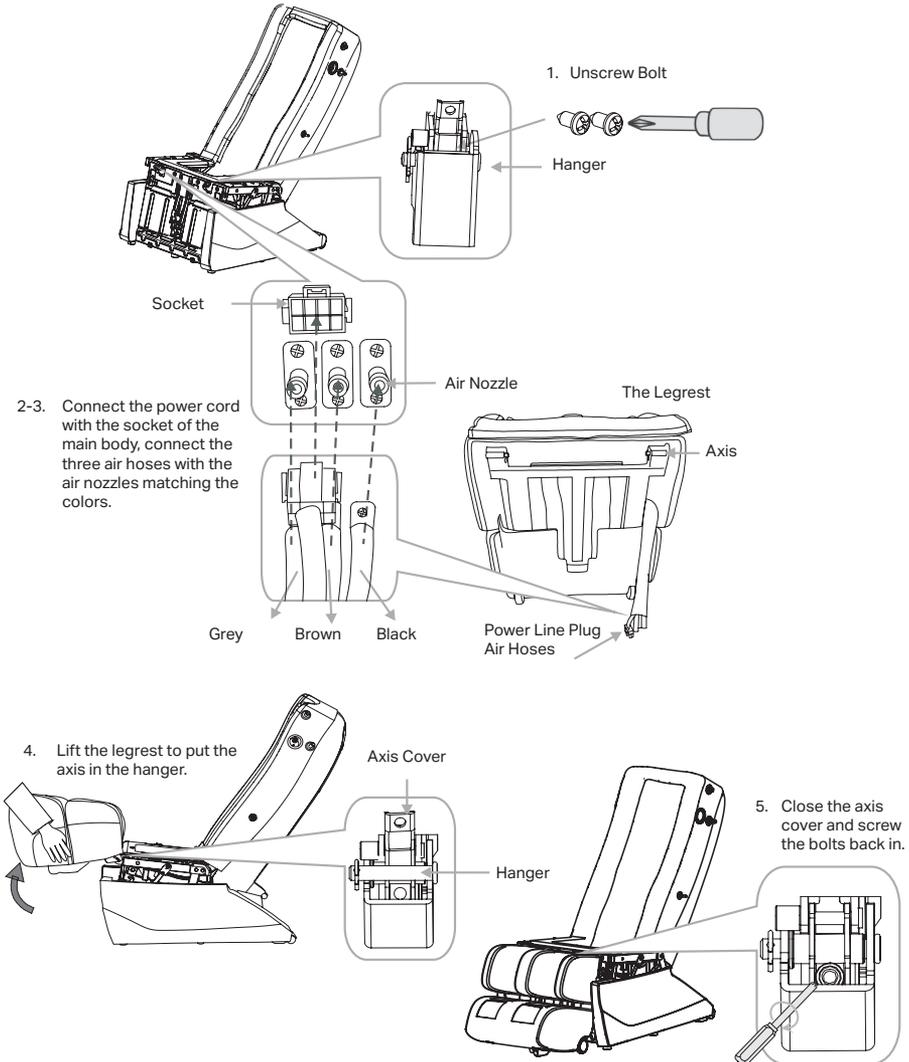


## Step 4. Assemble the legrest

1. Unscrew the bolt from the hanger on the legrest.
2. Connect the 3 color-coded air hoses on the legrest with the color-coded air nozzles on the main body of the chair.
3. Connect the power line tightly to the power socket.
4. Raise the axis cover on the hangers, raise the legrest with your hands, put the axis into the hangers on the main body and close the axis cover.
5. Screw back tightly.



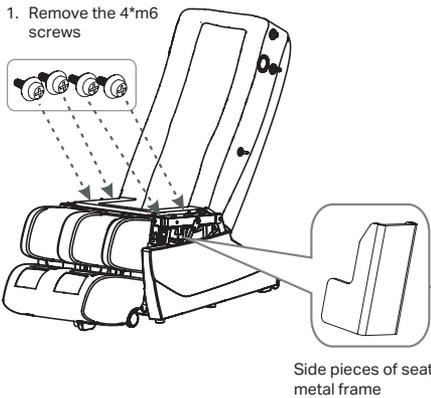
Caution: Make sure the air tube and wires cannot twist together.



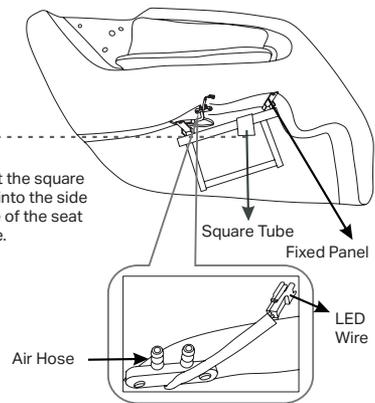
## Step 5. Assembling the Left and Right Armrests.

1. Lift the armrest and line up the shoulder massage area with the side of the backrest insert the axle on the armrest into the hole on the side of the backrest.
2. Connect the wire from the shoulder area to the socket on the side of the backrest.
3. Align the hole (2) at the top of shoulder area with the axle at the top of the backrest.
4. Align the hole (3) on the bottom of the shoulder area with the axle on the side of backrest.
5. Align the hole (4) on armrest with the axle on lower side of backrest.
6. Insert the square tube from armrest to the side piece of seat metal frame and turn the armrest downward until it slides into place.
7. Connect the air hose from armrest to the air hose from seat. Connect the LED wire from armrest to the LED wire from seat.

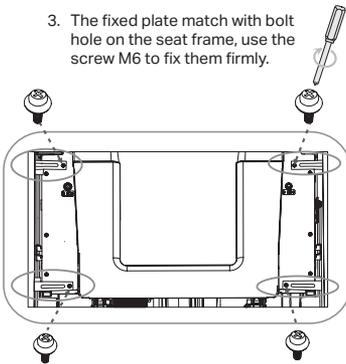
1. Remove the 4\*M6 screws



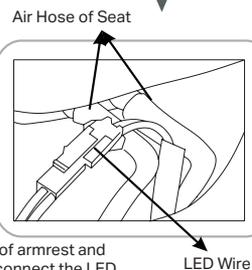
2. Insert the square tube into the side piece of the seat frame.



3. The fixed plate match with bolt hole on the seat frame, use the screw M6 to fix them firmly.



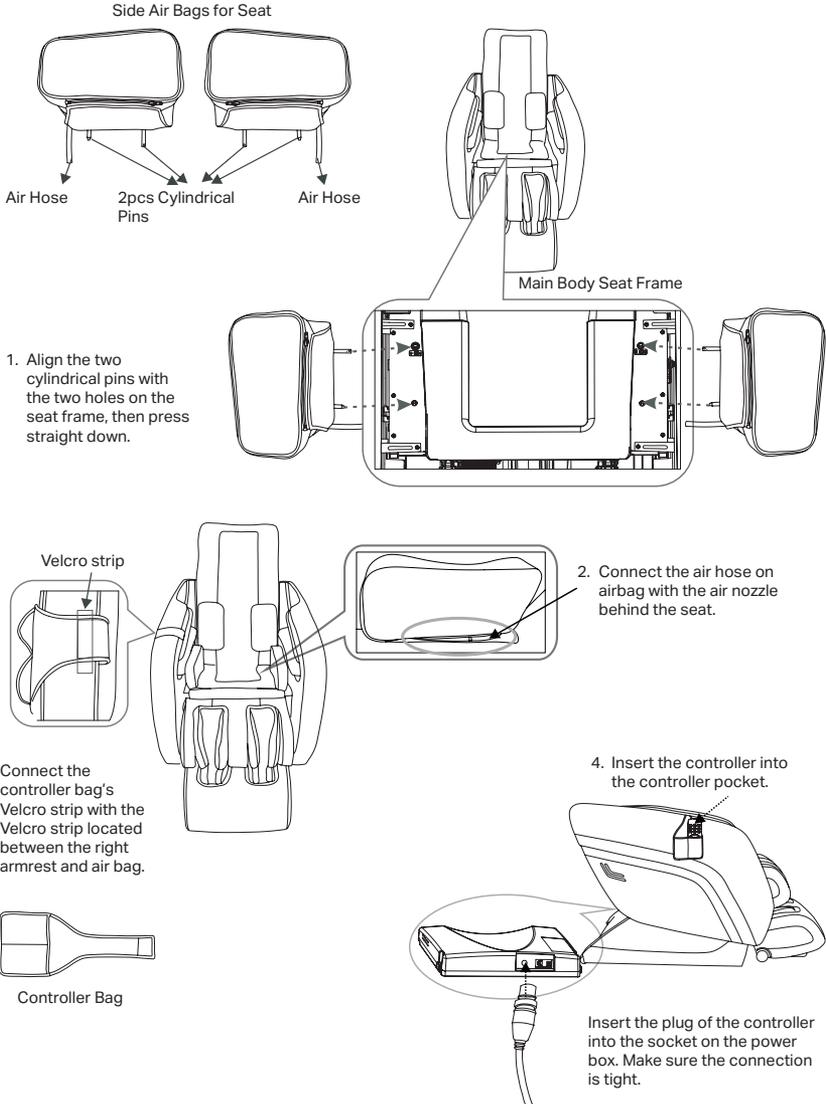
4. Connect the air mouth of armrest and air hose of seat firmly, connect the LED wire firmly.



To Disassemble: Disconnect the air hoses between the seat and armrest, unscrew the four screws on the seat, lift up the front of armrest, let the square tube of armrest move out from the plate of seat frame; then press the button on the fixed hole located inside the back of the armrest and pull the end of armrest at same time, move the fixed hole away from the fixed bolt located on the side of backrest, then finish disassembling.

## Step 6. Install Left and Right Airbags and Remote Control

1. Make the two cylindrical pin align to the two hole on the seat frame, then press down straightly,
2. Connect air hose on airbag with air nozzle behind the seat around airbag zip and make sure it is tight.
3. Connect the controller bag's Velcro strip with the Velcro strip located between the right armrest and air bag.
4. Insert the controller into the controller pocket on the inner side of right armrest, insert the connector of controller into the socket on power box. Make sure the nut cap is tight.



## Step 7. Connect The Zipper or Fastener.

Put the back seat cushion and Pillow onto the backrest and connect the two parts with zipper and Velcro strip.



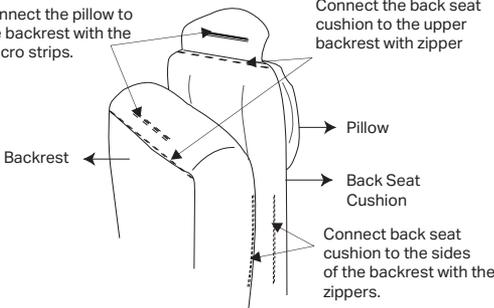
Back Seat Cushion

Pillow

### ★ Suggestion

In order to get the best shape detection for a comfortable massage, when you sit on the massage chair, please make the bottom rim of the Pillow is flush with your ears before connecting the Velcro strip on the pillow to the Velcro strip on the chair.

Connect the pillow to the backrest with the Velcro strips.

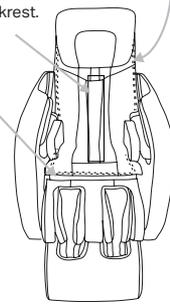


Connect the back seat cushion to the upper backrest with zipper

▲ Make sure the middle part of the back cushion is aligned to the middle part of the backrest.

Position of the zipper on the back cushion.

Back seat cushion zippers connect to the seat, connect the Velcro strips between the seat and legrest.

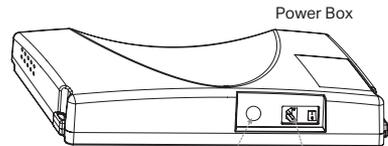


## Step 8. Powering on the massage chair.

1. Plug the power cord in the socket on the power box as shown in the right picture..
2. Insert the plug end of the power cord into the electrical outlet.
3. Turn on the switch behind the power box.(Switch on/off "O/I", press I down to turn it on.)
4. Use the remote to select a massage program, and enjoy!

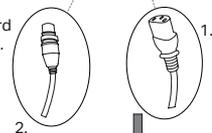


Make sure the switch is off before you insert the plug of power cord into the socket.



Power Box

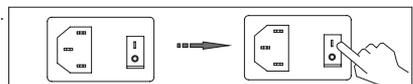
1. Plug the power cord into the power box.



2.



- 3.



- 4.

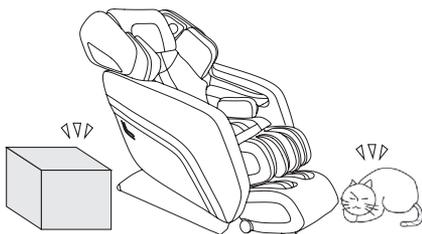


Remote Control

## Refer to this page before using your ZA Massage Chair.

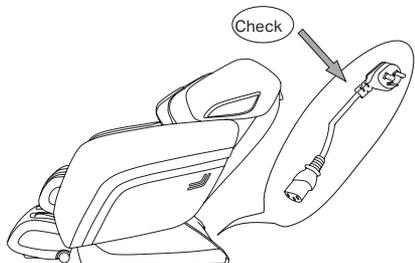
### 1. Check space in front

Check the areas when the back and legs extend to make sure there are no obstructions.



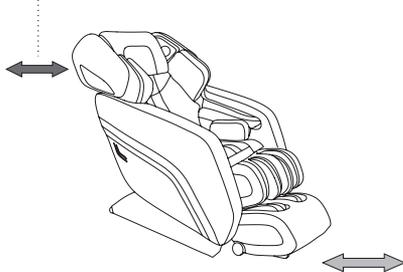
### 2. Check power cord and plug.

- Ensure plug is clean, dry and free of dust. Do not bend or apply pressure to plug.



### 3. Space needed for operation.

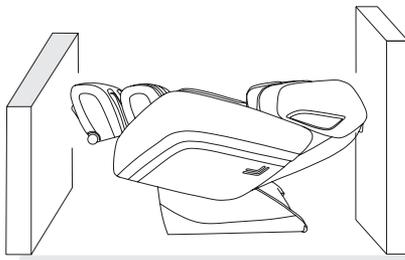
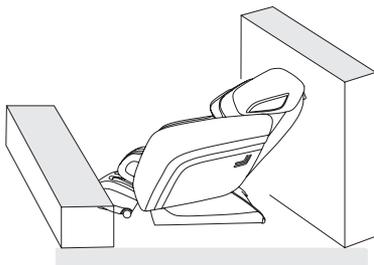
- At least 3" inches from the wall behind.



- At least 20" inches in front of the legrest.

### 4. Check surroundings

- When the backrest or legrest reclines or extends, please make sure to:
  1. Check for obstructions in front of and behind the massage chair.
  2. Ensure there is 3 in of space behind and 20 in of space in front of the massage chair



## Moving the massage chair.

### **Caution**

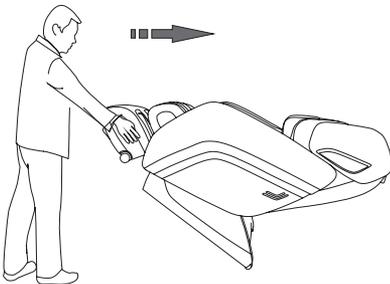
Do not move the massage chair when it's working in case of accidents or damage

### Prepare the massage chair

- Bind the cables and put them in the seat to avoid damage when moving.
- Avoid bumping the massage chair with your body or with another object. This could damage the internal mechanisms of the massage chair.
- Do not use the castor if the floor is easily damaged. The massage chair will need to be lifted.
- Using your bodyweight, push down on the back of the massage chair in order to raise it onto its castors. Then, slowly guide it to the desired location.



Lean the massage chair back so it's resting on the castors. Push the massage chair on the back castors to the desired destination, then slowly release the massage chair until it's completely resting on the floor.



No More Than 40 Degrees Castors

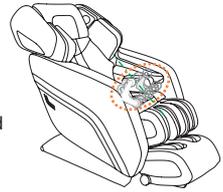
Please hold the footrest to move the massage chair as shown in the picture in case any scratches on the leatherette



Note: the armrest does not move when the back of the massage chair is reclining.

## ShapeDetect Setup

1. Make sure the massage rollers stop in the upper part of the backrest, then sit on the massage chair slowly to avoid injury caused by the massage head being in the wrong position.



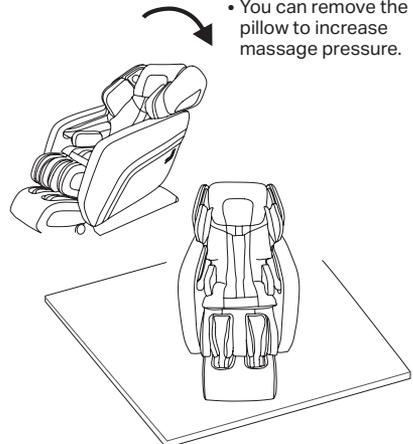
2. When setting up ShapeDetect, if the massage head can not find the shoulder position, it will default to the middle position.

3. Correct position: Your back should rest on the back of the chair, with your head resting on the pillow.



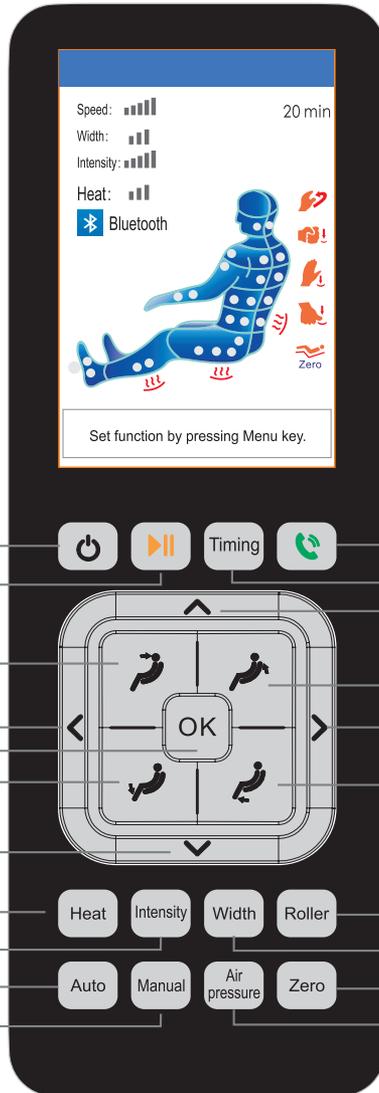
- Sit up straight with good posture to prevent incorrect ShapeDetect detection which could cause discomfort.
- You will hear a "beep" once ShapeDetect is complete. If you need further adjustment of rollers, press the up or down key on the remote.

- You can remove the pillow to increase massage pressure.



- Place the massage chair on a rug, blanket, or other soft floor covering to prevent marks or scuffs on floor.

# Manual Control



Power On/Off

Pause

Backrest down

Towards left adjust button

Confirm button

Legrest down

Downward adjust button

Heat button

Intensity adjust button

Auto button

Manual button



Telephone call button

Time button

Upwards adjust button

Backrest up

Towards right adjust button

Legrest up

Foot roller button

Width adjust button

Zero-G button

Air pressure button

- 

1. In standby mode, press this key, the massage chair enters the on status. At this time, select any kind of automatic massage program through the menu or buttons, and the massage chair will start to detect the shoulder height and start the massage. In the on status, press the switch key, the massage chair will enter the shutdown reset process, the legrest goes to the lowest, the back rises to the highest, and the remote control is turned off after 6-10 seconds.
- 

2. In ON status, press this button to stop all massages immediately. If the user wants to continue the massage, press this button to restart massage. Auto powers off after paused 30minutes.
- 

3. In ON status, press this key to choose massage time. 5 mins, 10 mins, 15 mins, 20 mins, 25 mins, or 30 mins.
- 

4. In ON status, when your phone is connected via blue-tooth, the blue-tooth icon will light up. Press this key to answer or end the calls.
- 

5. Press and hold this button, backrest will go down, legrest will go up, release this button, backrest and legrest stop moving.
- 

6. Press and hold this button, backrest will come up, legrest will go down, release this button, backrest and legrest stop moving.
- 

7. Press and hold this button, the leg will lower, release this button, the leg will stop moving.
- 

8. Press and hold this button, the leg will rise, release this button, the leg will stop moving.
- 

9. In the menu mode in the power-on state, press this key to confirm the selection of menu items and pop up the next menu.
- 

10. The navigation direction keys have four buttons: up, down, left, and right. They are used as menu navigation keys in the menu mode. You can use the up and down direction keys to quickly select the menu items, as well as the left and right direction keys to quickly enter the previous and next menus. The up and down direction keys play the role of manually adjusting the position of the massage machine during the shoulder height detection and the fixed-point adjustment function in the manual massage mode.
- 

11. In the ON status, press this button to turn the heating function on or off . There are 7 heating positions and programs to choose from: Waist, Seat, Legrest, Waist & Seat, Seat & Legrest, Overall, Stop, and Cyclic Heating.
- 

12. In ON status, press this button to adjust the massage speed, intensity and heating temperature. Select the desired mode, and relative screen display is lit, and then you can press left/right button to adjust the massage speed, intensity and heating temperature.
- 

13. In ON status, press this button to adjust the massage width, and relative screen display is lit on the controller, and then you can press left/right button to adjust the massage width.
- 

14. In the ON status, press this button to adjust the foot roller massage speed.
- 

15. In the ON status, press this button to enter the auto program menu.
- 

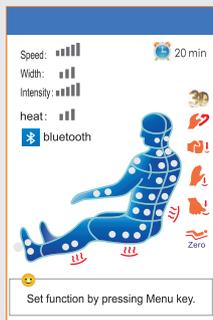
16. In the ON status, press this button to enter the manual program menu.
- 

17. In the ON status, press this button to enter the air massage menu.
- 

18. In the ON or standby status, press this button, the massage chair will go into the zero-gravity position, press it again to return to default position.

### LCD Display Graphic Description

#### Menu Main Interface



Press "on/off" button when power is on, the massage chair will beep once. LCD screen display boot screen, after 2-3 seconds it displays the home screen and enter standby mode. The home screen shows the massage position, method, current massage time, status etc. All information will be updated timely when the massage chair start working.

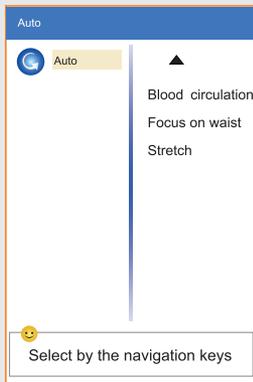
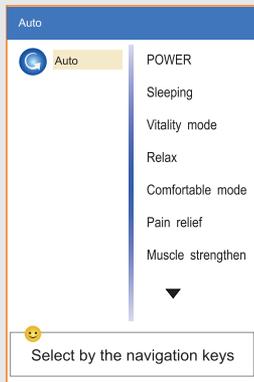
- Message function
- [3D icon] — 3D
  - [Kneading icon] — Kneading
  - [Tapping icon] — Tapping
  - [Knocking icon] — Knocking
  - [Pressing icon] — Pressing
  - [ZeroG icon] — ZeroG
  - [Message Time icon] — Message Time

Massage Position

- [4 bars] Massage speed ( 5 shifts )
- [3 bars] Massage width (narrow, mid, wide)
- [4 bars] Air intensity ( 5 shifts )

bluetooth display

Heating



Auto massage: press "auto" in the main menu, the screen will turn to auto massage menu, there are 10 massage programs for option: power, sleeping, vitality mode, relax, comfortable mode, pain relief, muscle strengthen, blood circulation, focus on waist, stretch.

The above 10 programs have shoulder height detection function, as long as the shoulder height test is completed, choose any one of the 10 programs, shoulder height detection is not needed anymore.

Back/seat angle will be adjusted automatically: During auto massage, the back/seat angle will be automatically changed according to each massage.

## LCD Display Graphic Description



**Manual Massage:** If the shoulder height detection doesn't complete, manual massage mode still has the shoulder detection function (except the fixed point). Once after shoulder detection completes, just select any massage method, no need to do shoulder height detection again.

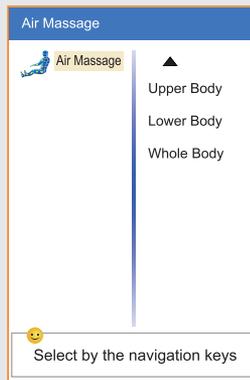
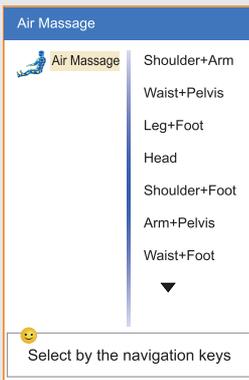
1. 7 massage methods: shiatsu, kneading, tapping, knocking, shiatsu (rolling), mix 1 (Knead+ Tap) and mix 2(Knead+Knock).

2. 5 massage positions, Neck and Shoulder Mode: massage neck and shoulder  
Shoulder and Back Mode: massage shoulder and back  
Back and Waist Mode: massage back and waist  
Waist and Seat Mode: massage waist and seat  
Whole Body Mode: massage the whole body

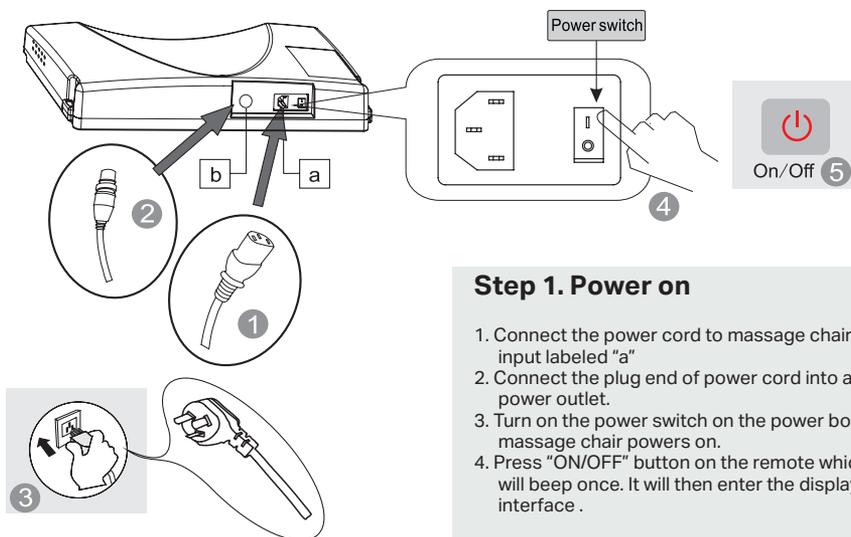
During 3D Feel mode, only three positions are available, neck and shoulder mode, shoulder and back mode, back and waist mode.

### 3. Fixed Point

1. When selecting the massage method, the default mode is whole body.
2. Select a massage method before choosing the position or fixed point.
3. All air pressure massages turn off during manual mode.



**Air Massage:** Ten air massage modes for you to choose from, Shoulder+Arm, Waist+Pelvis, Leg+Foot, Head, Shoulder+Foot, Arm+Pelvis, Waist+Foot, Upper Body, Lower Body, Whole Body Mode. Once air massage are activated, the massage rollers will stop.



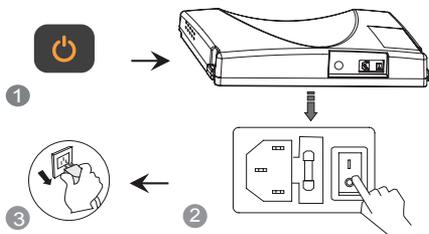
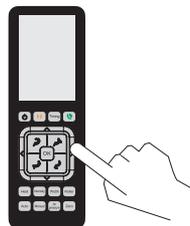
### Step 1. Power on

1. Connect the power cord to massage chair input labeled "a"
2. Connect the plug end of power cord into a power outlet.
3. Turn on the power switch on the power box, massage chair powers on.
4. Press "ON/OFF" button on the remote which will beep once. It will then enter the display interface .

### Step 2. Massage

1. Operate according to controller operation instructions. As for the massage method's details, please refer to remote control's Usage page.
2. When the massage ends, the massage chair will return to the default position, meanwhile "Shutting down" will be displayed on the controller.

Remote Control



### Step 3. Turn off the power

1. When the massage chair is On, press On/Off button to turn off the massage chair and it will restore automatically.
2. Turn off the power switch on the bottom of the back of chair after the rollers reach the storage position.
3. Unplug the power plug from the socket.



1. Before using, pull up the pillow, back cushion etc. to check if the PU material is broken, if there is damage, please stop using, unplug the massage chair, and ask for repairs.
2. Only plug to proper socket.



- Before sitting down, make sure there is nothing pinched between armrest, legrest, backrest and seat of the massage chair.
- Make sure the massage chair is in reset state before using.
- Do not stand on it when using the massage chair.

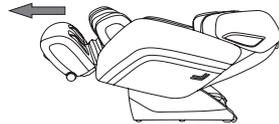
### ● Legrest Up

Press this button on the controller to raise the legrest. Release the button to stop moving.



### ● Leg Extender

Legrest can extend or retract up to 9 inches.



### ● Legrest Down

Press this button on the controller to lower the legrest. Release the button to stop moving.



### ● PalmRelax

The armrest has built-in pulse pressure massage function, put your arm in the air bag when it is not inflating. It will slowly inflate, and massage your arm and hands.



### ● Backrest Down

Press this button on controller, to lower the backrest. Release this button to stop moving.



### ● ShoulderCompress

An air pressure massage that can help alleviate the stress and strain in shoulders tired from daily activities.



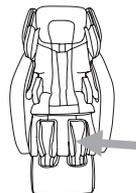
### ● Backrest Up

Press this button on the controller to raise the backrest. Release this button to stop moving.



### ● FootReflex

FootReflex delivers a foot roller massage.



### ● ZeroG

Press the "ZeroG" button, the backrest will go down and the legrest will raise up, and the massage chair goes into ZeroG position. Press the Button again, the backrest and legrest will stop moving. However, you can change the angles to keep a comfortable position all the time.



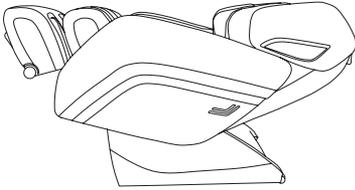
### ● CalfMassage

CalfMassage provides a calf air compression massage.

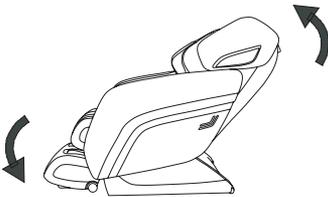
1. Please make sure the area is clear to avoid unexpected injuries or property loss.
2. When adjusting the backrest, be careful of the gap between the backrest and armrest.
3. When the legrest is moving, please do not stand on or leave from the seat, do not stop the legrest from moving in case of causing damage to the massage chair.
4. Please refer to control instruction for more details.



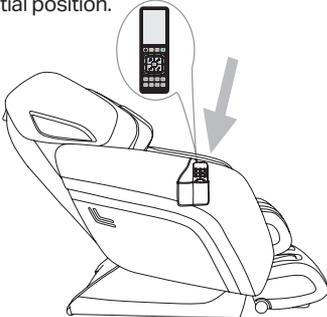
- 1 When returning the massage chair to the upright position, make sure there are no obstructions under the legrest.



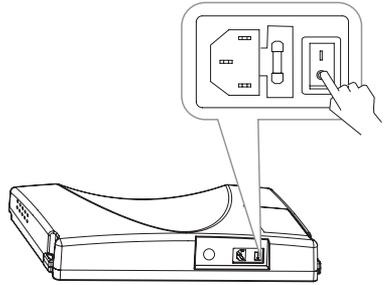
- 2 Return the backrest and legrest to their normal positions with the remote. (Or press the ON/Off to key to restore the massage chair to the normal position)



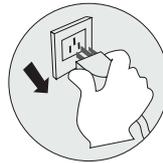
- 3 Put the controller back into the controller bag on the right armrest after the massage chair returns to the initial position.



- 4 Switch off the power.



- 5 Unplug the massage chair from the socket.



- 6 Clean the massage chair if necessary.



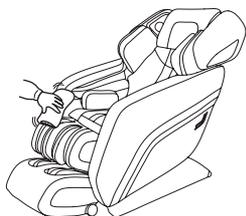
### Attention!

- After using, press the ON/OFF to end the massage and wait for the massage chair to return to the initial position.
- Make sure to unplug the massage chair to avoid any unexpected injuries or damages.
- After using, turn off the power, unplug the electricity. Avoid moisture, dirt and aging of insulation to avoid damages.

## Synthetic leather

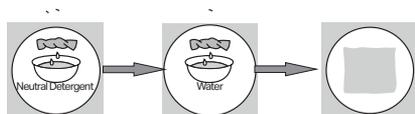
### ● General cleaning

Clean with tidy, soft and dry cloth slightly.



### ● If leather is dirty

1. Dip soft cloth into neutral detergent solution, squeeze it then clean the stain on the surface gently.
2. Wash cloth, squeeze it and wipe with detergent.



3. Clean it softly with dry cloth.
4. Allow to air dry (air blower is prohibited)

## Plastic parts

1. Dip cloth into neutral detergent, squeeze it and clean.
2. Wipe with water-dipped but squeezed cloth.
3. Allow to dry.



## Clean the controller

1. Wipe with soft cloth after squeezing.
2. Allow to dry.



Remote control



## Cloth material

1. Dip cloth into weak neutral detergent, squeeze it and clean the material surface.

2. Brush the dirty parts with weak neutral detergent. (Avoid excessive brushing)

Excessive cleaning may cause damage to cloth material.

3. Wipe with water-dipped but squeezed cloth.
4. Allow to dry.



## About cleaning

- Before cleaning, unplug the electricity, do not touch plug with wet hands.
- Make sure hands are dry when plugging to the socket.
- Failure to follow instructions may result in electric shock or burns.

Trouble	Possible reason	Troubleshooting
The massage chair does not power on.	Check if the control is on or not.	Open control switch
	No massage function selected.	Choose massage function
	Check whether the plug and socket are securely connected	Make sure plug and socket are connected.
	Wire or plug has been damaged.	Please ask authorized retailer for service and repairs.
	The fuse burned out.	Replace fuse of same specification.
	Something is wrong with inner circuit.	Please ask appointed or authorized maintenance man for checking and repairing.
Hear a beep sound inside massager while in use.	It is the sound of an air pump, motor or mechanical parts	Normal sound, no need to pay attention to it.
Different height of the left roller and right roller.	Massage rollers work on shifts.	This is a normal occurrence.
Sound suddenly becomes much louder while working.	Check if it is due to extended runtime.	Turn off the power to let the massager rest for at least 30 minutes before the next use.
	Inner parts fretted away due to extended usage is normal.	Please ask authorized maintenance person to check and repair.
Massage function suddenly stops while working.	Suddenly power-down	Check the power connection, remote, and the fuse.
	Setting time is up.	Turn off power to let the massager rest for at least 30 minutes before the next use.
Neither the backrest nor the legrest can be adjusted	Check if there are any obstacles; for safety reasons sometimes the massage machine may automatically stop working.	Remove the obstacles; turn off the power to let the massager rest for at least 30 minutes before next use.
The massage chair can't return to its original position.	Excessive operation; setting time is up.	Please ask authorized retailer for service and repair.
Electric wire or plug give out heat	It may be a work overload	Turn off the power to let the massager rest for at least 30 minutes before next use.
	Other abnormal case	Stop using and ask authorized retailer for service and repairs.



Note: If you are experiencing an issue not notated above, please contact your authorized retailer for assistance.

Name	ZA Massage Chair	Power	180W
Model	ZA-182	NW/GW	183/216lbs
Input Voltage	AC120V 60Hz	Packing Size	45in × 31in × 48in (L W H)
Safety Design	Class I		

## **Limited Lifetime Massage Chair Warranty Policy**

- The frame and massage rollers are covered for the life of the massage chair to the original purchaser.
- Motors, boards, console, belts, and power supply have a 5-year 100% replacement warranty for manufacturer's defects in home applications only.
- Consumer should register their product immediately upon purchase at warranty-registration and keep original proof of purchase from dealer.

## **Consumer Warranty Limitations and Exclusions**

- Non-electrical / mechanical attachments including head cover, back pad, arm covers, wheel castors, seat cover, footrest cover material unless caused by defects in material or workmanship.
- Any loss or damage resulting from: improper installation, unauthorized repairs or modifications, improper use of electrical/power supply, loss of power; dropped product, a malfunction or damage of an operating part from failure to provide manufacturer's recommended maintenance; transportation damage; theft, abuse, misuse, neglect, vandalism, or environmental conditions (fire, floods, rust, corrosion, sand, dirt, windstorm, hail, earthquake, or exposure to weather conditions); loss of use during the period the product is at a repair facility or otherwise awaiting parts or repair.
- Any damage inflicted upon the massage chair by improper use or accidental damage incurred by negligence user (i.e. surpassing the stated weight limit, remote damage from dropping on the ground, etc.).
- Warranties are non-transferable, are available only to the original purchaser, and shall be in lieu of any other warranty, express or implied, including but not limited to any implied warranty or merchantability or fitness for particular use. Galaxy Health and Wellness's sole liability and the purchaser's exclusive remedy shall be for the repair, or at Galaxy Health and Wellness's option, for the replacement of the defective part. Notwithstanding the above, if replacements parts for defective materials are not available, Galaxy Health and Wellness reserves the right to make substitutions in lieu of repair or replacement.
- All Warranties begin on date of delivery.
- Any other warranty said or implied by Dealer in addition to Galaxy Health and Wellness's warranty is not substantiated or the responsibility of Galaxy Health and Wellness.
- There are no warranties applicable to ZA Massage Chairs except as expressly stated herein or as implied by applicable state and federal laws. ZA Massage Chairs and its affiliates are not responsible for any warranty obligations. The only warranty is offered and administered by Galaxy Health and Wellness.
- This warranty is for home applications only.
- **IMPLIED WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE DISCLAIMED TOGETHER OR TO THE FULLEST EXTENT ALLOWED BY LAW.** This Limited Warranty takes the place of all other warranties, express or implied, in fact or at law.
- The consumer may also have other rights that vary from state to state. Some states do not allow limitations on how long an implied warranty lasts, disclaimer of certain warranties, or the exclusion or limitation of incidental or consequential damages so some of the above limitations may not apply to the Consumer.